



Porcelain Tile Warranty

International Wholesale Tile, Inc.

15 YEAR WARRANTY

- 1) International Wholesale Tile, Inc. warrants its premium Porcelain tile not to wear through to the body* of the tile for a period of 15 years from the date of installation and will perform as intended when installed residentially and in accordance with appropriate ANSI specifications and standard industry practices by competent professional Licensed installers.
- 2) This warranty excludes: stairs, steps, chips, scratches, cracking, exterior installations, commercial installations, and areas subject to wheeled traffic.
- 3) In the event of a complaint, International Wholesale Tile, Inc. will have the tile inspected by a professional third party inspection service, who will determine if the warranty applies. Should the Ceramic tile prove to be worn through to the body*, International Wholesale Tile, Inc. will replace the portion of the installation that is affected. This replacement will include furnished material, labor, and installation within the first 2 years after installation, provided however, that the cost to International Wholesale Tile, Inc. is on a square foot basis and not to exceed the original purchase cost. Each year thereafter International Wholesale Tile, Inc. will replace or refund only up to the original cost of the tile proven worn through to the body on a prorated scale of $\frac{1}{13}$ per year for the remainder of the warranty period.
- 4) International Wholesale Tile, Inc. is not responsible for structural failure or for workmanship not in accordance with the manufacturer's instructions and standard industry practice guidelines, nor is International Wholesale Tile, Inc. liable for losses due to delay or any other consequential damages.
- 5) This warranty applies only to owner occupied residences, interior installation and the original purchaser. This warranty is non-transferable. The customer will be required as a condition of the warranty to provide proof of product purchase, use, ownership and unused full tile from the installation. Note: Styling of ceramic tile must be considered in all claims.
- 6) Efflorescence is a normal condition of cement, mortars, and grouts, and is not a defective condition.
- 7) Cracking or loss of bond due to movement, shrinkage, or moisture in the substrate is not covered under this warranty.
- 8) International Wholesale Tile, Inc. reserves the right to use industry accepted practices to resolve all claims and to determine refund or replacement as the means of settlement.

*Body – Original base clay used in manufacture

WEAR WARRANTY REGISTRATION

(Remove and return to the address below)

Name: _____ Date of Purchase: _____
 Address: _____ Date of Installation: _____
 City, State, Zip: _____ Installers Contractor License #: Number: _____
 Name of Licensed Installation Contractor: _____ Installer's License Issued by: _____
 Store Name: _____
 Store Address: _____
 Style(s) Name of the Tile: _____
 Color(s) of the Tile: _____
 Sq. Feet Installed: _____ Area(s) of Installation: _____

INTERNATIONAL WHOLESALE TILE, INC.

Mail: P.O. Box 2267, Palm City, FL 34991 | Warehouse: 3500 S.W. 42nd Avenue Way | Palm City, FL 34990
 T: 1.800.340.TILE (8453) | T: 772.223.5151 | F: 1.888.765.TILE (8453) | F: 772.223.0837
 E: info@iwttesororo.com | W: www.internationalwholesaletile.com